

# HARTLEY LIFECARE ANNUAL REPORT 2014 - 15



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Integrating the National Brain Injury Foundation



# **CONTENTS**:

Vision, Mission, Values	2
Chairman of the Board report	3
Executive Director's report	4
Hartley Lifecare Board	6
Hartley Lifecare Management Team	8
Our Staff	9
Our Programs and Services	11
In the Community	16
Getaways	17
Volunteers Make it Happen	18
Hartley Hall Markets	21
Fundraising and Events	23
Our Supporters	26
How you can Help	27
Financial reports	29

# **VISION, MISSION AND VALUES**

# Our vision

Life care options for children and adults with physical and complex disabilities.

# **Our mission**

Provision of high quality residential, recreational, respite and community services for children and adults with physical and complex disabilities.

### **Our values**

The Board, management, staff and volunteers of Hartley Lifecare value:

### **Individual potential**

The rights of individuals to achieve their maximum potential

### Integrity

Respect, honesty and ethical behaviour towards our clients and stakeholders

### **Positive Outcomes**

The achievement of positive outcomes for our clients and stakeholders

### Accountability

Decisions and actions that are consistent and transparent

### Teamwork

Teamwork that delivers our agreed vision, desired future and strategic objectives

# **CHAIRMAN OF THE BOARD REPORT**



Once again it is my pleasure to report on the activities of the Board of Hartley Lifecare and to express my gratitude to the staff of Hartley for the outstanding care that they provide to our clients.

It has been another year of challenge and change, with the number of clients supported by Hartley in full time care continuing to grow. In part this reflects the implementation of the National Disability Insurance Scheme and, related to that, decisions by the ACT Government

to transition services provided by the Disability and Housing Directorate to community organisations like Hartley. The Board welcomes the opportunity for Hartley to provide care to a greater number of clients, and has asked management to do so while ensuring that our high standards of care and our reputation for quality services are maintained.

The introduction of the NDIS has required many associated changes, not least in our financial area. Kate Luck continues to do an outstanding job for us in managing the finances of Hartley as we move into the more complex financial arrangements under the NDIS. The Board is very pleased with the way Hartley has managed the NDIS implementation, and our initial concerns about possible negative impacts on cash flow and operations have not come to pass.

Our fundraising and marketing team under Helen Falla continues to excel. Last year, for the first time, the Cycle Challenge raised over \$600,000 in funds, with net funds also increasing. These funds are used to support respite care arrangements and a range of services that help our clients participate in the community. To the cycle teams, and the CEO Challenge participants, I express my heartfelt thanks.

Our Disability Programs team guided by Kathy Le Mesurier continues to deliver excellent support services to people with disabilities as we take on Disability ACT supported houses and transition people to the NDIS.

Our integration with the National Brain Injury Foundation has proven more difficult to bring to completion than we had anticipated. Efforts to finalise the integration, including assets and leases, are continuing and I am hopeful that this can be completed before the end of the calendar year.

Associated with this, planning at the Board level for possible redevelopment of the Hartley facility in Hughes is continuing, but cannot be completed until the NBIF integration is complete.

At the Board level, I would like to thank Jenni Heckendorf for her service on the Board and welcome Anthony Vincent as a client representative. All our other Board members have continued from 2014 and I thank them for the time, their ideas and their commitment to ensuring that Hartley is well governed and led.

Finally I would like to record my, and the Board's thanks and appreciation to our Executive Director, Eric Thauvette and the staff at Hartley for their highly professional and dedicated service.

# **EXECUTIVE DIRECTOR REPORT**



In the past year we have seen some exciting changes for Hartley as we took on new supports for people with disabilities and started transitioning some of the people we support to the NDIS. As a testimony to our excellent services, demand continues to increase for Hartley to provide support to people with high and complex needs in the ACT.

As we carefully grow we have also strengthened our existing services and continued to work with individuals, families and guardians to provide individualised supports for people with disability.

This past year we have been incredibly busy preparing and starting to change our funding stream and service delivery to embrace the NDIS. This has resulted in increase in supports, reviewing Hartley's business plan and some back office changes.

During the 2014 – 2015 financial year we had a total of 14 people with disability that we support transition into the NDIS. This has resulted in proper funding for more support hours for almost every one of the 14 people. This has also enabled us to redirect some fundraising dollars from core support services to vacations and other individual needs that might not have been funded in the past. Overall the NDIS has been positive for the people we support and we look forward to the full roll out by July 2016.

We continue to fund three overnight beds to provide a much needed rest for families who have their children living at home through our respite care. The high demand for our respite beds remains constant.

As we help families and guardians plan for the NDIS we have been working very closely through our Alliance with Sharing Places and LEAD for the best outcomes of the people we support. The Alliance continues to be strong and has been a crucial part of the transition to the NDIS for all people supported.

We also have been working closely with the ACT government as our funding is stepped down from our service agreements with them. The ACT government through the NDIS taskforce has made grants available which Hartley was successful in receiving to help us change our systems and strategies for the NIDS. With one of these grants we have been able to engage consultants to help us establish clear and effective business plans for an 18 months period. We are grateful for the ACT government in our relationship in this transition and the provision of these grants to help us with the transition.

Further changes to adjust to the NDIS and increase in services saw our management team grow with the creation of senior managers and an additional person in our finance department.

It is with great pleasure that Hartley has been part of the Benambra Intentional Community as we celebrated two years of the establishment this past April.

We continue to work with the NBIF as they wind down their organisation. The integration of the NBIF has been slower than anticipated but we look forward to starting our new Hartley Brain Injury program in the near future.

Our fundraising efforts during the year has been exemplary as we continue to manage the Hartley Hall Markets and the Cycle Challenge. This year saw a new event, HartR8 for Hartley which was a great success and shows great potential for the future years.

Hartley has a strong governance and an excellent Board. I would like to thank all Board members and the Chair for their support and guidance through these challenging changes.

I would also like to thank Hartley's employees who continue to be the strength of the organisation. Without their dedication and passion for supporting people with disability we would not be able to provide our high quality services.

# Patron



### Her Excellency Lady Cosgrove

We are delighted and honoured that Her Excellency Lady Cosgrove has accepted the role of Patron of Hartley Lifecare.

Her official biography lists her personal interests as art and architecture, nature and gardens, and she is a keen sports follower. As the wife of our Governor-General, His Excellency General the Hon. Sir Peter Cosgrove AK MC, she continues a recent tradition of vice-regal patronage.

Lady Cosgrove has been actively involved in the welfare of partners in the defence community and became the inaugural Patron of Partners of Veterans Australia. She has worked with numerous voluntary organizations, supporting aged and people with disability and endangered Australian wildlife.



# HARTLEY LIFECARE BOARD



### **Geoff Leeper**

Chairman of the Board

Geoff Leeper is a senior public servant who joined the Hartley Board in 2010, becoming Chair in August 2010. Geoff's involvement with Hartley began in 2002 through

the Ability Cycle Challenge. He has participated in the challenge since then, including in the 2013 and 2014 CEO Cycle Challenge. Geoff is particularly interested in the Board's role to improve life outcomes for Hartley clients and residents.

### **Board members**



### Tonia Barnes

Tonia was previously the Chief Executive Officer of Palliative Care Australia in 2004. She was appointed to Hartley Lifecare's Board in 2002.



### Benjamin Battisson

Benjamin is the Principal of *nossittaB Consulting*. He has a rare combination of public, private and not-for-profit experience acquired over 20 years working within

government, consulting to public and private sector organisations, and in volunteer and other roles within community organisations. He has participated in the Ability Cycle Challenge since 2002. As a Board member, Ben is supporting Hartley to help build the management and leadership capability of our staff.



### **Harris Boulton**

Harris has been associated with Hartley Lifecare and its preceding organisation for more than 30 years. He was awarded honorary life membership of Hartley Lifecare

in 1993. Harris' youngest daughter lives in one of Hartley's residential homes. Harris was chairman of Hartley between November 2009 and August 2010.

### **Peter Brown**

Peter is a manager in the Australian Government Attorney-General's Department. Prior to this he was a police officer for 18 years with the Victorian Police, resigning as an



Inspector. Peter is the chair of the Black Mountain School Board and Sailability ACT. Peter is married with four children. Jaimie, the second youngest, receives respite care with Hartley Lifecare.

### Lee Donnelly

Joining the Board in 2010, Lee has been an active member of the Canberra community since 1972 and through his role before retiring as company secretary at the Fyshwick



Markets has supported Hartley Lifecare for many years. Lee has a colourful and varied background in management, marketing, and in television and radio. He is also passionate about sport, especially rugby league.

### **Terrence Gallagher**

Terry was a senior public servant prior to his retirement in 2009. He has had a long association with coaching people with disability and managing the ACT Electric Wheelchair sports team. Terry joined the Hartley Beard in

team. Terry joined the Hartley Board in 2008.

### **Lisa Keeling**

Lisa Keeling joined the Board in August 2010. Lisa is a lawyer with Clayton Utz and has been involved with Hartley Lifecare since she first participated in the Ability Cycle Challenge in 2006.



### **Eric Schick**

Eric previously was the honorary secretary of the National Brain Injury Foundation becoming a member of the Hartley Board in August 2013. Eric is a retired specialist consultant in

property development, property budget planning and management, property client representation, property taxation and contract dispute resolution.





### **Anthony Vincent**

Anthony joined the Board in 2015. He has been associated with Hartley Lifecare since 1974 in many roles. He is a client at Hartley Lifecare, has

been the Cycle Challenge ambassador, and most recently began a term as the Client Representative on the Hartley Board.

#### Jenni Vincent

Jenni has worked for various Australian Government and ACT Government departments and began working as an IT consultant in 2012. Also a board member for Advocacy



for Inclusion, Jenni's focus is on improving life opportunities and care for people with disability

Board members	2014		2015			<b>.</b>	
	Aug	Oct	Feb	April	June	Total	out of
Geoff Leeper	А	А	$\checkmark$	$\checkmark$	$\checkmark$	3	5
Harris Boulton	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	5	5
Lisa Keeling	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	5	5
Tonia Barnes	$\checkmark$	$\checkmark$	$\checkmark$	А	$\checkmark$	4	5
Terry Gallagher	$\checkmark$	$\checkmark$	$\checkmark$	А	$\checkmark$	4	5
Peter Brown	А	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	4	5
Lee Donnelly	А	$\checkmark$	$\checkmark$	А	А	2	5
Jenny Vincent	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	5	5
Jenni Heckendorf	А	$\checkmark$				1	2
Benjamin Battisson	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	5	5
Eric Schick	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	5	5
Anthony Vincent			$\checkmark$	$\checkmark$	$\checkmark$	3	3

### Board meeting attendance 2015 -2015

### A = Apologies

 $\checkmark$  = Attended

= Not a Board member at that time

# HARTLEY LIFECARE MANAGEMENT TEAM



**Eric Thauvette Executive Director** 9 1/2 Years of Service



**Liz Alexiev Disability Programs Manager** 4 Years of Service



**Helen Falla** Fundraising and Marketing Manager 15 Years of Service



**Rosalie Krause Finance** Officer 11 Years of Service



Senior Disability Programs Manager





Peta Milne **Disability Programs Manager** New appointment

Human Resource Manager

**Tania Reynolds** 

New appointment



**Debbie Miles-Howe Disability Programs Manager** 5 Years of Service



**Sascha Bartels** Supervisor 8 Years of Service



Supervisor 3 Years of Service



Kate Luck **Finance Manager** 6 <sup>1</sup>/<sub>2</sub> Years of Service



**Amanda Magnum Finance Officer** 2 Years of Service



**Linda Martin** Payroll Officer 16 Years of Service



**Leonie Mayberry** Hartley Hall Markets & Assistive Technology Coordinator 3 Years of Service



**Wendy Miller** Supervisor 33 Years of Service

6 Years of Service



**Sonia Singh Event Coordinator** New appointment



**Natalie Smith** Office Administrator New appointment









Matsamba Marasha

Supervisor

# **OUR STAFF**

Hartley Lifecare has a commitment to ensuring the services provided to our clients are at the highest level and therefore is committed to ensure our staff are appropriately trained and qualified in areas of expertise.

During 2014 –15, Hartley Lifecare staff undertook training modules which included: Food Handling; Medication Management; Healthy Bowel; First Aid Certification; Driver training and has recently delivered pilot modules of Report Writing and Working Together.

A Mentoring Program has been developed to assist existing employees to increase and develop their skills, exposure and knowledge within Hartley Lifecare. This program also provides employees with a pathway to gain experience and opportunities in other areas and enables management to identify potential future supervisors and managers.

Our organisation continues to grow in staff numbers to meet the growing demand in services in the community. Hartley Lifecare currently has 155 staff members - 40 are engaged full time, 34 permanent part time and 81 on a casual basis.

For the period of 1 July 2014 until 30 June 2015, we recruited and engaged 31 new staff members, of which 27 are casual and 4 are full-time.



### Reflection on years of service at Hartley Lifecare – Louise Chapman Supervisor

"I came into the disability field in 2009 and started with Hartley in July 2012. I've worked across several houses and programs including Araluen, Brazel, Tasman and Neilson St and in doing so have worked with a lot of different people with varying degrees of support needs. I enjoy being amongst diversity and change and there is much of this to be found at Hartley. In January this year I started as supervisor at Gladys Lister St and it has been a welcome opportunity to bring my experience to this busy and challenging role".

# **NDIS Conference**

In March four Hartley Lifecare staff members attended the NDIS Conference held at the National Convention Centre in Canberra.

They found the conference to be informative and provided answers to a lot of the questions that had been asked of them by families. All staff who attended found the sessions and speakers to be informative and in particular those speakers who had direct personal experience with the NDIS. It was valuable to hear from clients talk through their personal experience in relation to what services they wanted and what qualities the staff should have when working with a client with a disability.

The overall evaluation by our Hartley staff who participated was that the NDIS would have the potential to give clients the choice of services they wanted and also enable them to live a more fulfilling life.

All staff appreciated being given the opportunity to attend and felt it gave them a better understanding of what the NDIS was about and how the NDIS will affect the clients both now and into the future.

# The many & varied roles of staff members

Staff member Sandor accompanies Dan each fortnight so Dan can volunteer at the Hartley Op Shop.

"Daniel & I very much look forward to each fortnight's day of volunteering at the Hartley op-shop. Daniel has greatly improved his money handling, store management & interpersonal/social skills during our time there. His increased self-esteem & confidence in interacting with customers is obvious.

We both appreciate the rewarding nature of helping those in need and contributing toward the community. We take pride in the fact that we work in what is undoubtedly Canberra's best op-shop."

*"Hartley was the inspiration that instilled me to study community service work" –* Dechen, Hartley staff member.

"Since starting my career as a casual at Hartley 5 years ago I have worked in 7 of the Hartley houses experiencing many and varied duties, graduated to house supervisor at Gladys Lister and recently have been promoted to Disability Program Manager. I have enjoyed my time so far at Hartley Lifecare and I am looking forward to the challenges that are ahead within my new role as one of the Disability Program Managers" – Debbie Miles-Howe.



# **OUR PROGRAMS AND SERVICES**

# Transitioning through the NDIS a parents' story

"A few weeks ago Alex rang to ask me to meet up for lunch at his favourite café. Over lunch we talked about his plans to go down to the far south coast and stay at our place near Bermagui. After lunch Alex took off with his support worker for another thing he'd planned, and I went home. It sounds so normal, so straight forward – but I had a moment. It was the first time that I could remember being able to make a casual plan with Alex, and not be the carer. We were just having a relaxed lunch and planning for Alex to go off to the family coast house with some mates.

The NDIS is proving to be life changing for Alex and for his family. Since beginning his plan at the end of last year, Alex has been receiving the kind of support that has allowed him to create a new routine that includes regular sessions at the gym and hydro after work, as well as a great cooking course, all of which is making a marked improvement in his overall health. There is much less time spent on complicated arrangements to get to activities, and very little time to be bored!

On the day Alex isn't at work he catches up with housework (or sleeps in) before going off to an art class and cooking. With the right support at home, Alex is developing his skills in independent living and is finding that he is able to do so many things for himself. He is rightly proud of his achievements so far.

Not every day is perfect of course – change is hard – but I am seeing a remarkable transformation. A few weeks ago Alex took off for the coast for his weekend away with Dave, Chris and Alan. You would think that a bunch of guys going to the coast for the weekend is a pretty routine event – but Alex requested and planned it, and it was the first time ever that he was able to take off like that, on his own terms – no parents!

The NDIS can reset family dynamics. Much of the time now, I can just be Mum. Alex can initiate activities independently – and include me if he wishes. He can come to family occasions independently. The future is full of potential!"

Helene Shannos, parent

# **Exciting growth**

This year saw the exciting expansion of two services that we have been working very closely with the families over the last 18 months. Two young people currently living at home with their parents have been allocated a house to move into, the support for these two will now transition to 24 hour support in their own home. This will be an exciting step towards independence for them as well as greater support for the parents.

The second new service has seen the provision of an increase of hours where we will provide 24 hour support to this person in their own home. It has also been a goal this year to explore opportunities to provide accommodation for a house mate at this home.

So far this year we have had 14 people with disability transition through the National Disability Insurance Scheme. This process for the people and their families has been very positive as well as resulting in increased individual supports for everyone. This has created for them many new opportunities to pursue personal goals in areas of volunteer work, trying new community activities and participating in training courses.

# From parent Bob Blazey

"Like others initially we were apprehensive at the thought of having to go through yet another government process, particularly given the trial nature of the National Disability Insurance Scheme (NDIS). We were fortunate in that we already had a state funded arrangement of ten years standing and Hartley Lifecare held a large amount of information identifying needs that had formed the basis of that state funded arrangement. Armed with this we went through the NDIS process smoothly and any bumps were quickly ironed out by a cooperative effort with the helpful NDIS staff."

Across the houses upgrades, installations of evaporative air conditioning or heating systems, painting including feature walls and general maintenance is an ongoing occurrence as needed. We are very lucky to have regular working bees with parents and volunteers helping out with gardening and smaller jobs that are needed. Some houses have had an upgrade of furniture items and a new kitchen is in the planning at Lord Street.

### Relationship Building - a retreat at Murramurang

The Intentional Community launched the Murramarang Team Building Conference this year. The Conference gave everyone in the community and those involved in the community the opportunity to spend a weekend away with good neighbours, colleagues and friends.

The Team Building Conference was a wonderful opportunity to get to know people on a more personal level and strengthen existing and new relationships, showing a true interest in those around them and their lives.

Activities at the Conference included joint lunches, soccer games, bush walking, evening BBQ, trips to the beach, zoo and surrounding towns. It was a huge success with a second conference planned for March 2016.



# **Building Community**

The Intentional Community is working well. The events that have been held over the past year have helped with forging relationships and friendships. Not only do the intentional community members attend the various celebrations, working bees, meetings and musical afternoons but some families from the other non-intentional part of the community have also been involved in several of the events. They are always invited and very welcome as our aim is to build a solid, friendly, helpful community of residents and their friends and families who all know and support each other. The young men are thriving living in such a wonderful environment.

### **Outreach Program**

The Outreach Program continues to provide an individualised service to people with disability living in their own homes. Services range from a few hours several times a day to 24-hours a day, 7 days a week depending on individual need.

With the dedication of caring, reliable and passionate support staff we continue to provide a high level of flexible and individualised support, enabling people to reach their full potential at home and within the community.

# **Transport Unit**

Every house utilises the Hartley transport unit. This enables client's greater access to the community and allows them the opportunity to go on long trips away to places such as Sydney, Coffs Harbour and Lakes Entrance.

We have had a very busy year with the usage of vehicles especially as people now have an opportunity through the NDIS to be doing more. John Mutton is one of our invaluable drivers keeping busy at Hartley Court; keeping up with trips is a full time job.

The transport unit has once again been supported by fundraising efforts during the year; a huge thanks to The Good Guys Tuggeranong for their ongoing support. The vehicles are essential for the people we support to stay engaged and active within the community, allow



Michelle and Jade enjoying the Art Gallery

greater independence, access work opportunities and for recreational holidays.

# **Respite Program**

We are most grateful to Novotel Canberra for their ongoing provision of the Novotel Canberra Caring for Carers program. Novotel Canberra extended their generous offer for the provision of a series of overnight stays by parents and carers at the Novotel Canberra with the inclusion of breakfast over the next twelve month period. The respite nights have made a huge difference to many families.

Hartley Court respite program has been extremely busy running at full capacity for most of the year. Some of our respite individuals have transitioned through the NDIS which has meant more regular respite for them. Also as a result of the NDIS we have an increasing number of enquires for respite.

Currently in the ACT there is a major shortage of disability friendly housing and especially sufficient respite facilities. As such Hartley Lifecare is in need of raising funds to support a knock down rebuild of Hartley Court and a refurbishment of Tanderra House which will become a best practise respite facility.



### **Assistive Technology**

Assistive Technology helps those living with a disability to gain greater independence by using technology to communicate with others and establish control within their own environment. Through the provision of technology and training, the program helps individuals to perform independently a range of skills required at work and at home.

The Hartley Lifecare Assistive Technology Program is now in its ninth year. The program continues to enable huge opportunities for improvements to quality of life experiences, greater independence, self-worth and self-image as well as enhancing communication; meaning many have been able to transition to independent living out of the family home. The program is a much needed service in the ACT, one which should not only continue but grow to meet the ever increasing demand in our region.

Hartley clients continue to benefit from assessment and ongoing follow up appointments to offer opportunities to enhance their quality of life through the access of technology and software which enables greater independence when accessing games, Skype, E-mail and social media. We would like to recognise the ongoing support from Clayton Utz Foundation, Accenture, and the John James Memorial Foundation. With their help we have been able to continue with this important service and expand the program to assist other organisations and the people they support living throughout the Canberra and surrounding region.

Numerous workshops have been held throughout the year; participants include people living with disability, disability workers, family and carers. The feedback from the most recent workshop held in May was evidence that the community continue to embrace and appreciate the service and information provided by our Assistive Technology Program.

The Assistive Technology program would not be possible without the strong partnership Hartley Lifecare

has with Ability Technology, a not for profit organisation based in Sydney. Ability Technology provide dedicated one on one assessments and follow up training through our program. With their expertise, together we provide guidance to participants and the tools they need to move towards greater personal independence; together we assist individuals to gain access to education and skills development for the future. Following each assessment, an extensive report with recommendations and guidance specific to needs is made available.



### Interview with Anthony Vincent - Communicating with the world using the power of the eyes

Anthony has been using the eye gaze system since January this year. This system allows him to control his computer including internet, emails and social media as well as the air conditioning unit, TV and light switches in his house, all through the use of his eyes connecting with his computer.

The computer is calibrated to Anthony's vision and when he looks at the computer it will follow his command made by his vision.

I asked him how it has changed his life his reply was "it has opened up my world. This system is much faster and easier for me to use"

Before using this system Anthony had to hit a button with his head to be able to do the same things, but it was very time consuming. Since having access to the Eye Gaze system Anthony has been able to reengage his employment with Malkara which was ceased because his previous system was so slow. He is presently working on a PowerPoint for Christmas displaying all the students' achievements from the year and photo's to match; Anthony also produces flyers for their upcoming events.

Sascha, who is supervisor at Hartley Court, has been integral in setting this system up with Anthony and although it has been a little time consuming in the set up phase has been most beneficial for him to learn how to assist others to use the system in the future.

With the implementation of the NDIS the Assistive Technology program is growing in demand. We are looking forward to continuing our strong partnership with Ability Technology into 2016 providing more assessments, information and technology solutions to those who can most benefit from our Assistive Technology Program, like Anthony, throughout Canberra and surrounding region.



**Ability Technology** To gain more information about the latest news and tips on assistive technology visit www.facebook.com/AbilityTechnology

# **IN THE COMMUNITY**



At Hartley Lifecare we encourage people with disability to be involved with and included in their community by attending activities and programs such as swimming as therapy, Sailability, gym sessions, supported employment, art classes and adult education. As such we have a very active Community Program.

### **Cuisine Team**

Cuisine Team is a social participation group which enables people with disability from all over Canberra to join a monthly social group and enjoy activities of their choice on a regular basis. Activities include dining out, bowling, barbecues and movies, visiting the Zoo and other Canberra community events.

Each month Cuisine Team is well attended by 30-40 people presenting them with the opportunity to develop strong social connections through regular outings.

Continuation of the Cuisine Team has been made possible through the many years of ongoing support and generous donations from John James Memorial Foundation's Community Health (Charitable Donations) program and funds raised through Hartley's Ability Cycle Challenge.

### **Out and About**

At each house busy social calendars are booked offering numerous activities and opportunity to be out and about throughout the year. This year has been no exception with a huge variety on offer. Whether it is spending time watching different theatre shows, attending festivals such as the Folk Festival, or social gatherings or morning teas visiting each other and building friendships, there is a lot on offer.

There has also been great attendance at the courses that have been on offer within the community sector in relation to advocacy and managing plans. As well attendance at readiness training for the National Disability Insurance Scheme with support from staff has been a welcomed information gathering opportunity leading up the NDIS changes occurring.

Lord Street, Suttor Street & Gladys Lister residents all attend work participating at LEAD and Koomari, others attend day programs with Sharing Places and Duo.

A young lady has eagerly participated in an Engineering project with ANU students in developing a card holder to assist her in playing cards with others.

### TORONGA PARK ZOO



# **RECREATION PROGRAM –** WONDERFUL GETAWAYS & OUTINGS



Lord Street had their annual vacation in Coffs Harbor in September supported by Novotel an enjoyable time was had by all and already plans are underway for 2015 holiday.



Mary-Ellen & Tanya enjoyed an evening out with carers at Le Noir, they had a wonderful time and were very appreciative for the opportunity to attend as the tickets had been donated.





Gladys Lister house residents enjoyed a week down at Lakes Entrance in October spending time on the beach and enjoying the sites along the Victorian coastline. Rebecca and Mary-Ellen also had a trip to Sydney to visit the Home & Away set and other local attractions along with some fine dining whilst there. The ladies regularly attend and cheer on the Canberra Raiders at home games.





Staff member Rick from Lord Street recently turned 60 and was delighted to share the occasion with housemates and other staff members at the Hyatt to celebrate.



Suttor Street have also enjoyed time away in Sydney at the Royal Easter show attending the musical Dirty Dancing whilst there.



Enjoying Sharing Places 21st anniversary function

Residents regularly enjoy a meal with each other taking it in turns as to which house will host the function. They have also enjoyed a baby shower at Suttor Street for a staff member with families, other residents and staff attending. Cuisine Team is another popular outing as each month the venue and activity varies.

# **VOLUNTEERS MAKING IT HAPPEN**



Be a Friend and enjoy outings to the movies, meals out, shopping, watching sport, just chatting.

**Op Shop** join the roster and assist at the Hartley Op Shop in Genge Street Civic; or help sort the stock at the Hartley office

# Friends of Hartley Lifecare

**Do you have a skill you would like to share?** Are you a massage therapist, hairdresser, beautician, gardener, landscaper, handyperson, painter?





Are you interested in IT Help us with the assistive technology program by loading software, photos, songs onto iPads or computers; teach a person how to use an iPad or iPhone or computer program.



Hartley Hall Markets The Hartley Hall Markets are organised by Hartley Lifecare and supported by a large number of volunteers who assist with various jobs including set up, market office, bbq and food stalls as well as the pack-down and clean-up.







**Fundraising events** The success of these events is due to the efforts of the volunteers who support participants in each event. Great fun is had by all on these unique 1 to 4 day annual events.

# THANK YOU TO THE FRIENDS OF HARTLEY

Volunteer support from the community has always been a keystone of Hartley's significant achievements and growth over many decades. We have volunteers aged from 13 years old to the spritely age of 78 years.

### **Experience volunteering at Hartley Lifecare**

'Hartley concentrates on activities that have an immediate, positive impact for those much less fortunate than ourselves. This is the reason we have volunteered for so many years'

'Hartley offers it's volunteers such a wide range of options to meet our needs and preferences, we look forward to catching up with our friends every month out at Hall, we have such fun every market'

### Volunteers – Intentional Community - Benambra

Benambra 2 years on has proven to be more than a bunch of townhouses; it is community inclusion, comprising of people from a range of different social, employment and educational backgrounds who have agreed to be supportive, friendly and sensitive to the needs of each other and who want to live in the complex and be part of it.

In the last 24 months the Community has had working bees, gardening days, community BBQ's, local bands, good neighbour Day, clean up Australia day and an Easter Egg hunt . Along with the entertainment and events that are held at the Community members have built good relationships with one another borrowing and offering tools, trades and services as well as working together to upkeep the communal garden, reaping the rewards of fresh herbs and vegetables all year around.



We would like to acknowledge the many years of ongoing support by Julian and Liz Barrington at The Good Guys Tuggeranong.

During the year many of the houses have needed to replace hard working white goods; the Good Guys offer families assistance so that the purchases are affordable. Great staff, great understanding of needs and great support. Thankyou from all at Hartley Lifecare you have really helped to make a difference to many.





SAS Volunteers

### Volunteers assisting at houses have made a huge impact

Our wonderful group of volunteers who assist at the houses continue to make a positive impact on the gardens and houses. It is so nice for the residents to have a nice and inviting area to enjoy sitting outside and entertain visitors in the warmer months. Volunteers assist with re planting, mowing, weeding, general maintenance including window washing and minor repairs.

To call in a service person to mount TV's on walls or regular garden maintenance is a costly affair, we are very fortunate to have so much assistance from volunteers helping to save on costs.

Lovely afternoons have been spent with volunteer musicians providing entertainment or assistance with outings. Our volunteers comprise of corporate volunteer days from SAS, QBE, ANZ Bank, Coochie Lawn Services and Mutual Brokers.

A special thank you to Susan Ferrier who has been volunteering on Saturdays for a number of years, and Graham Downie from North Side Scouts.

Coochie Lawn Services have begun a major project at the garden at Araluen House. Staff members from around Australia came together on a working bee to prepare the lawns for a makeover. This is an ongoing process one we are watching with excited anticipation. A huge thankyou to Coochie Lawn Services for this wonderful donation of time and resources.



Coochie Lawn Services



# HARTLEY HALL MARKETS

For 28 years the Hartley Hall Markets have been held on the first Sunday of every month from 10am to 3pm excluding January. All funds raised at the Markets support the programs Hartley Lifecare provides to those living with disability in our community. Market day sees on average 240 stallholders and up to 4000 visitors from across the ACT and interstate.

Stallholders who sell their wonderful crafted products and fresh produce each month pay a monthly fee; Hartley volunteers run food stalls, comprising of two canteens and two BBQ's to help raise additional funds; and a gold coin donation on entry from visitors also contribute to the fundraising effort.

The commitment and hard work from our dedicated volunteers is undeniably the reason the Markets continue to be so successful. A huge thank you must be given for the ongoing support and help from Tony and Margaret Morris, Bob and Marcia Skidmore, and Harry Evans who all help on Saturday set up as well as Sunday.

A massive thank you to Peter Bray, Margaret Digby, Shirley Sly, Judy and Paul Stevens, LoPilato Family, Di Walmsley, Beth Johnston, and Ross Ellis who also have given many years of volunteer service helping each first Sunday of the month to ensure the Hartley Hall Markets continue to deliver a fabulous place for Canberrans and visitors to our region to visit.

Hartley held a special end of year celebration to thank our long serving Hartley Hall Markets volunteers. This group of dedicated individuals, some who have been volunteering at the Markets for over 20 years, were formally thanked at the Christmas dinner at the Pavilion at Hall in December.

In addition to our long serving volunteers we are lucky to have the support of many casual volunteers that attend with enthusiasm when they are able. Each month Year 10 students from Radford College are encouraged to attend. They gain experience and knowledge and in turn accumulate hours towards their 20 hours voluntary service in support of their year 10 certificates. On average we have 15 -18 students attend across a Market day. We are pleased to say that many return after they have completed their compulsory hours.



Fabulous entertainment



Visitors attend in all weather conditions



Fresh produce

On the Easter Sunday Market we were delighted to welcome a happy brigade of Canberra Girls Grammar students who helped us fill the number of volunteers needed on this public holiday Sunday. The Girls worked very hard all day and enthusiastically dressed up as the Easter Bunny and handed out Easter eggs to visitors; a truly unique way for the girls to spend their Easter Sunday.

As Market Manager I would like to formally thank the Radford College and Canberra Girls Grammar, their students, the parents and their year Co-ordinators Mr George Huitker and Ms Winifred Hanson for all the support throughout 2015. Every student who volunteers is respectful, hardworking and always have beaming smiles throughout the day, even whilst undertaking the dirtiest of jobs on what would otherwise be a Sunday off for them all.

This year we created and alliance with the ACT Restorative Justice Unit. Working with David Witham from the department we have been able to assist with placement for their clients to complete their voluntary hours. This in turn has assisted Hartley by creating extra help throughout the year in boosting volunteer numbers for the Markets. This has been a very productive alliance which we believe will continue into 2016.

In addition the Hartley Hall Markets team are supported by Lake Ginninderra and Biralee Scout groups, Territory and Municipal Services,



Home made crafts and artworks



Fantastic food

Hall Progress Society, Brumby's Bakery, Hall stock feeders, Toms Fresh Fruit Belconnen, Woolworths Charnwood, The Cleaning Warehouse Mitchell, Mikes Meats Fyshwick and the local Hall Community.

The Hartley Hall Markets gives us an extra opportunity to raise awareness about the work that our organisation provides in the community and the people we support. Many of whom visit on the Sunday to have lunch and enjoy an outing to the Markets. Every month a number who attend volunteer for the day helping to distribute the stallholder newsletter. Mary Ellen, Rebecca and Katie look forward to helping at each Market and have become an important part of the team; stallholders look forward to them delivering the newsletter and enjoying offered samples of homemade treats. As well Jackson and Ben help with the gold coin donations at our stable gate entry. Dan has also come on board recently providing extra man power throughout the day helping with restocking our fundraising food stalls.

Through extreme winter conditions with -5 mornings to summers reaching 39, mud, sunshine, sleet or snow the Hartley Hall Markets continues to be an iconic event. I am privileged to have been involved with managing the markets for the past three years; it is an honour to have worked side by side with so many dedicated volunteers who make it possible to hold 11 markets a year and continue to raise much needed funds for our organisation.

Thank you to everyone who volunteers their time, provide client support and transport, supply stock, helps to coordinate volunteers and to those who simply attend to support our markets and Hartley Lifecare. I look forward to another great year as Market Manager and hope to see you soon at the Hartley Hall Markets.

Leonie Mayberry

# **FUNDRAISING AND EVENTS**

Once again the Fundraising department had a very busy year with many events held and fabulous support shown to us from the Canberra community. We were successful in obtaining grants to support new and existing services and held a number of social functions throughout the year for the people we support. It has been busy but extremely rewarding. We are most grateful to businesses large and small, to our sponsors, and to our volunteer base of around 100 people who without their help we wouldn't be able to be as successful in our fundraising endeavours.

A new event was launched this year HART.R8 for HARTLEY which specifically helps to raise funds for the new program Hartley Brain Injury ACT. We were thrilled to partner with Alive Health & Fitness Queanbeyan and Narrabundah; Energy Fitness Centre, Holt; Fitness First, Deakin; Southern Cross Health Club, Phillip; and the AIS in Bruce. All enthusiastically embraced the event and helped to attract participants through their respective gyms.

The event was an exciting six hour heart pumping indoor cycle marathon run simultaneously at the different locations. Celebrity riders proved to be very popular and included Stephen Hodge, who held an interview for an hour whilst pedalling sharing Tour de France stories with participants; Shane Rattenbury MLA; Brumbies player Henry Speight along with Vikings Rugby players and Hartley Brain Injury Ambassador Elisabetta Faenza. Total funds raised at the inaugural event was over \$19,000 a fabulous result.

In the lead up to HART.R8 a media event was held outside the Legislative Assembly with Shane Rattenbury MLA and Brendan Smythe MLA both pedalling on stationery bikes wearing beanies to help raise awareness about for Brain Injury. Other MLA's attending were Nicole Lawder, Chris Bourke and Meeghan Fitzharris joined by Sue Salthouse, Canberran of the Year. This helped us launch in to National Brain Injury Awareness week and the National BANGonaBEANIE campaign which raises awareness about brain injury around Australia.

Thank you to the many participants who had a load of fun challenging themselves to stay on the bike for the 6 hours and worked hard fundraising to help us reach the target. A huge thank you to the celebrities who took time to help support Hartley Lifecare and pedalled their hardest.



Alice Wallet

Stephen Hodge enjoying a pedal

Brumbies player Henry Speight

# Hartley FAW Ability Cycle Challenge

The 15th annual Cycle Challenge held across the weekend of 28th November to Monday 1st December was a resounding success with all Teams on both stages enjoying the event returning safely on their prospective Day 3's. We are overwhelmed by the fundraising total which closed off at over \$600,000, yet again a new record. A huge congratulations and thanks to participants who raised the funds.

Eighteen different teams each comprising 12 cyclists and 4 dedicated support crew, rode from Canberra to Mt Kosciusko and return a distance of over 450 kms. Add to this 30 volunteers who travelled away with us and helped across the weekend to ensure the cyclists are safe, comfortable and well fed.

Importantly, their participation in the event, hard work and team effort toward raising funds makes a major contribution to the mission of Hartley Lifecare to provide excellence in accommodation and life options for people with physical and complex disabilities. Hartley Lifecare and those we support are most grateful.

The teams yet again conquered all weather challenges across the 4 days with many long term challengers saying the conditions were the most gruelling they have experienced. We were full to overbrimming at Jindabyne Sport & Recreation.

### A huge thankyou to the major sponsors of the event



Ben Pattrick was this year's event Ambassador and Carol-Jayne and Paul Kaye represented Hartley clients traveling to Jindabyne for the celebrations on Saturday night and up to Perisher and Charlotte Pass to cheer on the cyclists. They all thoroughly enjoyed the experience. Others travelled to Bredbo Showground to share morning tea and/or lunch with participants and offer their thanks for the support. John Lafferty photography once again captured the event and has made available photos on his website. A huge thank you to John for his ongoing support.

We were very fortunate to receive \$5,000 from Australia Post through their Our Neighbourhood Community grant in support of the Assistive Technology Program. As well Clayton Utz once again supported the program with an injection of \$15,000



Paul Crake, Ride coordinator and Ben Pattrick Ambassador at Charlotte Pass

to enable us to continue to offer this service in the region. John James Memorial Foundation generously donated \$15,000 toward the Recreation program and Cuisine Team outings.

We would also like to recognise the late Lillian Thomas who bequeathed a generous donation to Hartley Lifecare in support of the programs available to those living with disability in our community.

# Rural Funds Management supports Hartley Brain Injury ACT



This year David Bryant, Managing Director Rural Funds Management, pledged support toward the soon to be formed Hartley Brain Injury ACT. David has been involved in the Ability Cycle Challenge for over 6 years and attended an open house at Hartley Court. This is what David had to say about why he decided to support the new program:

"I often ride past Hartley Court returning from a morning ride, and find that I can picture that morning and the meetings with staff and residents as if it occurred yesterday. It left a deep impression in me.

What I learnt that morning is that Hartley is a truly exceptional community of people. A community of clients who are warm and calm, and in many cases masters of that special Australian brand of laconic humour. A community of mums and dads, who love their kids and who are incredibly involved and at times exhausted by the special role that life has called them to. It is also an exceptional community of volunteers and staff, who cultivate the positive, constructive culture that Hartley radiates. And it is a community of leaders that make things happen. Really positive things. Really positive things for clients, for mums and dads, for staff and importantly for those of us who volunteer each year for events like the Hartley cycle challenge.

What was also clear from that information morning was that all of this was happening for next to no money. What became apparent to me, is that the Hartley community was a cohesive grass roots community who got on and got things done.

They made things happen. And did so, not with huge piles of cash, but small piles – and big piles of positive people. To me this looks like tremendous value for money.

Recently we learnt about Hartley Brain Injury ACT and realised that here was both a need and an opportunity of creating even more value for money. Having thought about this, Rural Funds decided to underwrite half the cost of delivering this brilliant program for the next four years. So my appeal to you is this: See if you can manage yourself, in your business, or in a business that you know to come up with the rest. We need to get at least another \$25,000 committed for another four years to ensure that this immensely valuable opportunity is captured. If you can help directly, please do it. If you know of a business who you think can help, let Hartley know and we will go and talk to them.

# **OUR SUPPORTERS**

### **Principal sponsors**



### Other supporters ACT Department of Sport

and Recreation ACT PA Hire ACT Rogaine Association (ACTRA) Arcidiacono Optometrist Aspen Medical Australian Government Department of Defence Barlen's Event Hire Bruce Griffin **Brumbies** Brumby's Bakery, Lyneham **Bunnings** Canberra Aero Club Canberra Airport Canberra Greyhound Racing Club Canberra Hire Canberra Southern Cross Club Canberra Toyota

centreRED IT Coochie Lawn Services **Cogent Business Solutions** Cooma Monaro Shire and **Snowy River Shire Councils** Cycling Australia First Aid Services Australia **FITAbility** Fuji Xerox **GIO** Insurance Hall Progress Association Hellenic Club Hertz Hughes Mechanical Hewlett-Packard ? John Lafferty Photography King O'Malleys Irish Pub Lake Ginninderra & Biralee Scout groups Marsh Pty Ltd Mikes Meats, Fyshwick

Mix 106.3 FM Radio Meyer Vandenberg Lawyers National Capital Motors National Zoo and Aquarium NSW National Parks and Wildlife Service NSW Road & Maritime Services **NSW Police** Oracle Questacon Radford College **Resolution Consulting Services** Richard and Joan Milner SAS Tom's Super Fruits, **Belconnen Fresh Fruit Markets Total Ability** Websites by Julia Weston Creek Rotary Club Whalen Image Solutions Yarrh Wines

CANBERRA

# **HOW YOU CAN HELP**

# **Volunteering Opportunities**

Hartley Lifecare has a range of interesting and rewarding opportunities for volunteers across our programs, services and fundraising activities.

Whether you have an hour or two to spare, or more, let us know if you'd like to help make a difference to people in your community.

There are many opportunities across a wide range of activities including:

- the monthly Hartley Hall Markets
- fundraising events such as the Hartley Ability Cycle Challenge or the HART.R8 FOR HARTLEY
- helping on a Cuisine Team outing or at the Hartley Op Shop

We are committed to offer training so you get the most out of your time with us.

### Workplace Giving

An effective and simple way to donate to Hartley Lifecare is through a 'Workplace Giving' program. Many employers offer this option to employees through their payroll office. Some corporations match their staff's donations dollar for dollar which is greatly appreciated. Simply nominate a regular amount to be deducted from your pay and then your payroll office will remit the funds on your behalf. You will receive immediate tax relief from your donation.

A fortnightly donation of as little as \$5 may not seem like a lot, but it can make a considerable difference to Hartley Lifecare's work.

### Leaving a Bequest

By including Hartley Lifecare in your Will you will be remembered for passing on a gift which will have lasting benefits for people with disabilities living in our local community. We are extremely grateful to those who make that one final gift to benefit the programs and services provided to people supported by Hartley Lifecare.

### **Become a Member**

Hartley Lifecare operates a Membership Program which is open to any adult members of the Canberra community. We welcome a broad cross-section of the community. As a member you are an important part of our organisation. As a member you'll receive many benefits, including: invitations to events; voting rights at the Annual General Meeting; Hartley Lifecare's annual report.

The Membership Program also strengthens Hartley Lifecare's advocacy with funding bodies, which is crucial to our operation.

Visit www.hartley.org.au for more information, or call the office on 02 6282 441



# HARTLEY LIFECARE INC. FINANCIAL REPORT FOR THE YEAR ENDED 30 JUNE 2015

#### HARTLEY LIFECARE INCORPORATED

#### **BOARD MEMBERS' REPORT**

Your Board Members submit the financial statements of the Hartley Lifecare Incorporated (the association) for the financial year ended 30 June 2015.

#### **Board Members**

The names of the Board Members of the association throughout the year and at the date of these statements are:

Chairperson Geoff Leeper Board Members Tonia Barnes Harris Boulton Peter Brown Lee Donelly Terry Gallagher Anthony Vincent Lisa Keeling Jenni Vincent Benjamin Battison Eric Schick Eric Thauvette

Secretary

#### **Principal Activities**

The principal activities of Hartley Lifecare Incorporated during the year were to provide respite care, short and long-term accommodation, transport and other support services to people living with severe and complex disabilities.

#### Significant Changes

No significant changes in the nature of these activities occurred during the year.

#### **Operating Result**

The surplus of the Hartley Lifecare Incorporated for the financial year amounted to \$479,790 (2014: surplus of \$156,473).

Signed in accordance with a resolution of the members of the Board.

Board Member

ant

Board Member

Dated the 26 day of AJGUST 2015



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### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HARTLEY LIFECARE INCORPORATED

#### Report on the Financial Report

We have audited the accompanying financial report of Hartley Lifecare Incorporated (the association), which comprises the statement of financial position as at 30 June 2015, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the Board on the annual statements giving a true and fair view of the financial position of the association.

#### Board Members Responsibility for the Financial Report

The Board Members of the association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and the *Associations Incorporation Act 1991 (ACT)* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Liability limited by a scheme approved under Professional Standards Legislation



### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HARTLEY LIFECARE INCORPORATED

#### Qualification

It is not practicable for the association to maintain an effective system of internal control over cash receipts until initial entry into the accounting records. Accordingly, our audit work performed in relation to receipts was limited to the amounts recorded.

#### Opinion

In our opinion, except for the effect, if any, of the above qualification, the financial report of Hartley Lifecare Incorporated is in accordance with the *Associations Incorporation Act 1991 (ACT)*, including:

- (i) giving a true and fair view of the association's financial position as 30 June 2015 and of its performance for the year ended on that date and the other matters required by Section 72 (2) of the *Associations Incorporation Act 1991 (ACT)*;
- (ii) we have obtained all the information and explanations required;
- (iii) complying with Australian Accounting Standards Reduced Disclosure Requirements and the Associations Incorporation Act 1991 (ACT); and
- (iv) proper accounting records and other records have been kept by Hartley Lifecare Incorporated as required by the Associations Incorporations Act 1991 (ACT).

Shane Bellchambers, FCA Registered Company Auditor BellchambersBarrett Canberra, ACT Dated this 27 day of August 2015

#### HARTLEY LIFECARE INCORPORATED

#### STATEMENT BY MEMBERS OF THE BOARD

In the opinion of the Board the financial statements as set out on pages 6 to 22:

- 1) Presents a true and fair view of the financial position of the Hartley Lifecare Incorporated as at 30 June 2015 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
- 2) At the date of this statement, there are reasonable grounds to believe that the Hartley Lifecare Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the members of the Board and is signed for and on behalf of the association by:

he Canberra, ACT Board Member

Canberra, ACT

Board Mem/ber

Dated the  $26^{tr}$  day of August 2015
### STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2015

	Note	2015 \$	2014 \$
Revenue	2	7,332,758	6,056,408
Depreciation expenses Fundraising costs Hall markets expenses Accommodation expenses Community programs expenses Respite care expenses Other expenses	3	(89,158) (342,416) (150,825) (4,626,649) (251,078) (1,117,244) (275,598)	(114,270) (300,671) (135,651) (3,930,017) (118,968) (995,876) (304,482)
Current year surplus before income tax		479,790	156,473
Income tax expense	1(a)		-
Current year surplus		479,790	156,473
Net current year surplus attributable to members of the entity		479,790	156,473
Items that will be reclassified subsequently to			
profit or loss when specific conditions are met: Loss on revaluation of land and buildings	14	-	(323,874)
Other comprehensive income for the year		-	(323,874)
Total comprehensive income for the year		479,790	(167,401)
Total comprehensive income attributable to members of the entity		479,790	(167,401)

### STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2015

	Note	2015 \$	2014 \$
ASSETS CURRENT ASSETS		т	Ŧ
Cash and Cash Equivalents Trade and Other Receivables	6 7	1,242,435 287,016	647,014 285,621
Financial Assets	8	2,185,611	2,170,779
Other Current Assets	9	26,687	23,575
TOTAL CURRENT ASSETS		3,741,749	3,126,989
NON-CURRENT ASSETS Property, Plant and Equipment	10	_2,537,864	2,589,315
TOTAL NON-CURRENT ASSETS		2,537,564	2,589,315
TOTAL ASSETS		6,279,613	5,716,304
LIABILITIES			
CURRENT LIABILITIES Trade and Other Payables	11	781,917	672,416
Short-term Provisions Other Current Liabilities	12 13	132,152 291,286	126,347 320,617
	15	<i>i</i>	
TOTAL CURRENT LIABILITIES		1,205,355	1,119,380
NON-CURRENT LIABILITIES Long-term Provisions	12		2,456_
TOTAL NON-CURRENT LIABILITIES			2,456
TOTAL LIABILITIES		1,205,355	1,121,836
NET ASSETS		5,074,258	4,594,468
EQUITY		2 222 644	1 052 024
Retained Earnings Reserves	14	2,333,614 2,740,644	1,853,824 2,740,644
TOTAL EQUITY		5,074,258	4,594,468

# STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2015

	Asset Revaluation Reserve	Proposed Residential Care Centre Reserve	Hartley Foundation Reserve	Retained Surplus	Total
	\$	\$	\$	\$	\$
Balance at 1 July 2013	2,325,397	225,720	513,401	1,697,351	4,761,869
Comprehensive income					
Net surplus for the year	-	-	-	156,473	156,473
Revaluation adjustment	(323,874)	-	-	-	(323,874)
Total comprehensive income attributable to members of				156 472	
the entity for the year	(323,874)		-	156,473	(167,401)
Balance at 30 June 2014	2,001,523	225,720	513,401	1,853,824	4,594,468
Balance at 1 July 2014	2,001,523	225,720	513,401	1,853,824	4,594,468
<b>Comprehensive income</b> Net surplus for the year Revaluation adjustment	-	-	-	479,790	479,790
Total comprehensive income attributable to members of the entity for the year	-	-	-	479,790	479,790
Balance at 30 June 2015	2,001,523	225,720	513,401	2,333,614	5,074,258

### STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2015

	Note	2015 \$	2014 \$
CASH FLOWS FROM OPERATING ACTIVITIES Receipts from customers Payments to suppliers and employees Interest received		7,581,254 (6,996,206) 91,732	6,307,008 (6,156,029) <u>95,119</u>
Net cash generated from operating activities		676,780	246,098
CASH FLOWS FROM INVESTING ACTIVITIES Purchase of property, plant and equipment Purchase of investments		(37,707) (43,652)	(43,231) (358,030)
Net cash (used) in investing activities		(81,359)	(401,261)
Net increase/(decrease) in cash held		595,421	(155,163)
Cash and equivalents at beginning of financial year		647,014	802,177
Cash and equivalents at end of financial year	6	1,242,435	647,014

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

### Note 1. Summary of Significant Accounting Policies

#### Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards – Reduced Disclosure Requirements of the Australian Accounting Standards Board (AASB) and the *Associations Incorporation Reform Act 2013*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

### Accounting Policies

### (a) Income Tax

Hartley Lifecare Incorporated is exempt from income tax due to the exemption granted under section 50-35 of the *Income Tax Assessment 1997*, as amended.

## (b) **Property, Plant and Equipment**

#### Plant and equipment

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses. Land and buildings are measured at fair value. In the event the carrying amount of plant and equipment is greater that the estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount. and impairment losses recognised either in profit or loss or as a revaluation decrease if the impairment losses relate to a revalued asset. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 1(d) for details of impairment).

The cost of fixed assets constructed within the association includes the cost of materials, direct labour, borrowing costs and an appropriate proportion of fixed and variable overheads.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the association and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

## Note 1. Statement of Significant Accounting Policies (continued)

## (b) Property, Plant and Equipment (continued)

### Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, is depreciated on a straight-line basis over the asset's useful life commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable asset are:

Class of Fixed Asset	Depreciation Rate
Motor vehicles	15% - 25%
Furniture and equipment	15% - 33.33%

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are recognised in profit or loss in the period in which they occur. When revalued assets are sold, amounts included in the revaluation relating to that asset are transferred to retained surplus.

## (c) Financial Instruments

## Initial Recognition and Measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the association commits itself to either purchase or sell the asset (i.e. trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transaction costs, except where the instrument is classified "at fair value through profit or loss" in which case transaction costs are recognised immediately as expenses in profit or loss.

## **Classification and Subsequent Measurement**

Financial instruments are subsequently measured at either fair value, amortised cost using the effective interest rate method or cost.

Amortised cost is the amount at which the financial asset or financial liability is measured at initial recognition less principal repayments and any reduction for impairment, and adjusted for any cumulative amortisation of the difference between that initial amount and the maturity amount calculated using the *effective interest method*.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

## Note 1. Statement of Significant Accounting Policies (continued)

### (c) Financial Instruments (continued)

### **Classification and Subsequent Measurement (continued)**

The *effective interest method* is used to allocate interest income or interest expense over the relevant period and is equivalent to the rate that exactly discounts estimated future cash payments or receipts (including fees, transaction costs and other premiums or discounts) through the expected life (or when this cannot be reliably predicted, the contractual term) of the financial instrument to the net carrying amount of the financial asset or financial liability. Revisions to expected future net cash flows will necessitate an adjustment to the carrying amount with a consequential recognition of an income or expense item in profit or loss.

i. Financial assets at fair value through profit or loss

Financial assets are classified at "fair value through profit or loss" when they are held for trading for the purpose of short-term profit taking, derivatives not held for hedging purposes, or when they are designated as such to avoid an accounting mismatch or to enable performance evaluation where a group of financial assets is managed by key management personnel on a fair value basis in accordance with a documented risk management or investment strategy. Such assets are subsequently measured at fair value with changes in carrying amount being included in profit or loss.

*ii.* Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

### *iii.* Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the association's intention to hold these investments to maturity. They are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

# *iv.* Available for-sale financial assets

Available-for-sale investments are non-derivative financial assets that are either not capable of being classified into other categories of financial assets due to their nature or they are designated as such by management. They comprise investments in the equity of other entities where there is neither a fixed maturity nor fixed or determinable payments.

They are subsequently measured at fair value with any remeasurements other than impairment losses and foreign exchange gains and losses recognised in other comprehensive income. When the financial asset is derecognised, the cumulative gain or loss pertaining to that asset previously recognised in other comprehensive income is reclassified into profit or loss.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

### Note 1. Statement of Significant Accounting Policies (continued)

### (c) Financial Instruments (continued)

#### Classification and Subsequent Measurement (continued)

## v. Available for-sale financial assets (continued)

Available-for-sale financial assets are classified as non-current assets when they are expected to be sold within 12 months after the end of the reporting period. All other available-for-sale financial assets are classified as current assets.

#### vi. Financial liabilities

Non-derivative financial liabilities are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial liability is derecognised.

### Impairment

At the end of each reporting period, the association assesses whether there is objective evidence that a financial asset has been impaired. A financial asset (or a group of financial assets) is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events (a "loss event") having occurred, which has an impact on the estimated future cash flows of the financial asset(s).

In the case of available-for-sale financial assets, a significant or prolonged decline in the market value of the instrument is considered to constitute a loss event. Impairment losses are recognised in profit or loss immediately. Also, any cumulative decline in fair value previously recognised in other comprehensive income is reclassified into profit or loss at this point.

In the case of financial assets carried at amortised cost, loss events may include: indications that the debtors or a group of debtors are experiencing significant financial difficulty, default or delinquency in interest or principal payments; indications that they will enter bankruptcy or other financial reorganisation; and changes in arrears or economic conditions that correlate with defaults.

When the terms of financial assets that would otherwise have been past due or impaired have been renegotiated, the association recognises the impairment for such financial assets by taking into account the original terms as if the terms have not been renegotiated so that the loss events that have occurred are duly considered.

#### Derecognition

Financial assets are derecognised when the contractual right to receipt of cash flows expires or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised when the related obligations are discharged or cancelled, or have expired. The difference between the carrying amount of the financial liability extinguished or transferred to another party and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

#### Note 1. Statement of Significant Accounting Policies (continued)

#### (d) Impairment of Assets

At the end of each reporting period, the association assesses whether there is any indication that an asset may be impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard (eg in accordance with the revaluation model in AASB 116). Any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.

Where it is not possible to estimate the recoverable amount of an individual asset, the association estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Where the future economic benefits of the asset are not primarily dependent upon the asset's ability to generate net cash inflows and when the entity would, if deprived of the asset, replace its remaining future economic benefits, value in use is determined as the depreciated replacement cost of an asset.

Where an impairment loss on a revalued asset is identified, this is recognised against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that class of asset.

#### (e) Employee Benefits

### Short-term employee benefits

Provision is made for the association's liability for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly within 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries and sick leave. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The association's obligations for short-term employee benefits such as wages, salaries and sick leave are recognised as a part of current trade and other payables in the statement of financial position.

#### **Other long-term employee benefits**

Provision is made for employees' annual leave entitlements not expected to be settled wholly within 12 months after the end of the annual reporting period in which the employees render the related service. Other long-term employee benefits are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures, and are discounted at rates determined by reference to market yields at the end of the reporting period on government bonds that have maturity dates that approximate the terms of the obligations. Any remeasurements of obligations for other long-term employee benefits for changes in assumptions are recognised in profit or loss in the periods in which the changes occur.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

## Note 1. Statement of Significant Accounting Policies (continued)

### (e) Employee Benefits (continued)

# Other long-term employee benefits (continued)

The association's obligations for long-term employee benefits are presented as noncurrent provisions in its statement of financial position, except where the association does not have an unconditional right to defer settlement for at least 12 months after the reporting date, in which case the obligations are presented as current provisions.

### (f) Grants

Grants received for the subsequent financial year are treated as unexpended grants. Grants received during the reporting period (for specific purposes) that are not fully expended at balance date are also treated as unexpended grants.

### (g) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

### (h) Revenue and Other Income

Revenue from rendering of a service is recognised upon delivery of the service to the customers.

Revenue from the sale of goods is recognised at the point of delivery as this corresponds to the transfer of significant risks and rewards of ownership of the goods and the cessation of all involvement in those goods.

Interest revenue is recognised using the effective interest rate method, which for floating rate financial assets is the rate inherent in the instrument.

All revenue is stated net of the amount of goods and services tax (GST).

## (i) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

#### Note 1. Statement of Significant Accounting Policies (continued)

#### (j) Comparative Figures

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

### (k) Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

#### (I) **Provisions**

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

### (m) Key Estimates

#### (i) Impairment

The association assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

#### (n) Key Judgements

#### (i) *Provision for impairment of receivables*

The association believes that the full amount of all debt is recoverable, and no doubtful debts provision has been made at 30 June 2014 (2013: nil).

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

		2015 \$	2014 \$
Note 2. Revenue and Other Inco	ome		
Operating activities:			
- Fundraising		899,690	833,293
- Membership fees		568	1,136
- Client fees		874,386	614,432 4,090,670
<ul> <li>Government grants</li> <li>NDIS revenue</li> </ul>		3,436,095 1,574,232	4,090,070
- Traineeship subsidies		8,500	10,045
- Other revenue		447,555	378,562
	-	7,241,026	5,928,138
Other revenue:	-	<u>.,</u>	
- Interest received		91,732	95,119
- Unrealised gain on investment	S	-	33,151
		91,732	128,270
Total Revenue		7,332,758	6,056,408
Note 3. Surplus for the Year			
a. Expenses			
- Depreciation of property, plar	t and equipment	89,158	114,270
- Employee benefits expense		4,810,231	4,131,341
			4 245 611
h Cignificant Dovonue and	-	4,899,389	4,245,611
<ul> <li>b. Significant Revenue and The following significant revenu are relevant in explaining the fi</li> <li>Government grants</li> </ul>	ie and expense items	3,436,095	4,090,670

## Note 4. Events after the Reporting period

There have been no events subsequent to reporting date, which require disclosure in the financial statements.

#### Note 5. Key Management Personnel Compensation

The totals of remuneration paid to key management personnel (KMP) of the association during the year are as follows:

	2015 \$	2014 \$
Key management personnel compensation	472,530	616,626

## **Other KMP transactions**

For details of other transactions with KMP, refer to Note 16: Related Party Transactions

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

		Note	2015 \$	2014 \$
Note 6.	Cash and Cash Equivalents			
Cash at ban	k and in hand		1,242,435	647,014
			1,242,435	647,014
flow stateme	n of Cash end of the financial year as shown in the cash ent is reconciled to items in the statement position as follows:			
Cash and ca	sh equivalents		1,242,435	647,014
			1,242,435	647,014
Note 7.	Accounts Receivable and Other Debtors			
CURRENT Trade debto Accrued inco Accrued into Total curren	ome		203,146 50,173 33,697 287,016	44,888 224,502 16,231 285,621
	ancial Assets			
CURRENT Financial as	sets at fair value through profit or loss <b>15</b>		2,185,611	2,170,779
Financial as	sets at fair value through profit or loss are o	comprise	ed of listed in	terest income

Financial assets at fair value through profit or loss are comprised of listed interest income securities held for trading purposes to generate income and are represented by National Income Securities.

# **Note 9.Other Current Assets**

CURRENT		
Prepayments	26,487	23,375
Security bonds	200	200
	26,687	23,575

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

		Note	2015	2014
			\$	\$
Note 10.	Property, Plant and Equipment			
- 35 Wisdom - 6 Hodgson Leasehold la	nd and buildings at fair value: Street, Hughes Place, Pearce nd and buildings at cost: Place, Pearce		1,050,000 200,000 <u>1,100,000</u> 2,350,000	1,050,000 200,000 <u>1,100,000</u> 2,350,000
	t Shed at cost: I depreciation		40,948 (40,948) 	40,948 (40,948) 
Total Leaseh	old land and buildings		2,350,000	2,350,000
Motor vehick Accumulated	es at cost: I depreciation		341,583 (252,346) 89,237	341,583 (192,082) 149,501
	d equipment at cost: I depreciation		217,190 (118,563) 98,627	179,484 (89,670) 89,814
Total Proper	ty, Plant and Equipment		2,537,864	2,589,315

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

## Note 10. Property, Plant and Equipment (continued)

### (a) Movements in carrying amounts

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year.

	Leasehold land and buildings at valuation	Leasehold land and buildings at cost	Motor vehicles	Furniture and equipment	Total
	\$	\$	\$	\$	\$
Balance at 30 June 2014	1,250,000	1,100,000	149,501	89,814	2,589,315
Additions	-	-	-	37,707	37,707
Depreciation expense	-	<b>.</b>	(60,264)	(28,894)	(89,158)
Carrying amount 30 June 2015	1,250,000	1,100,000	89,237	98,627	2,537,864

Land owned by Hartley Lifecare Incorporated was revalued as at 1 July 2014. Buildings owned by Hartley Lifecare Incorporated were revalued as at 1 July 2014.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

		Note	2015 \$	2014 \$
Note 11.	Accounts Payable and Other Payab	les		
CURRENT Trade payabl Accrued expe Short-term e Taxation liab	enses employee benefits	-	77,014 281,321 305,554 118,028 781,917	22,186 240,260 267,671 142,299 672,416
(a) Financia	al liabilities at amortised cost classifie	ed as trade	and other paya	ables
Total current Less annual	- leave entitlements		781,917 (305,554)	672,416 (267,671)

Less annual leave entitlements		(305,554)	(267,671)
Less taxation liabilities		(118,028)	(114,630)
Financial liabilities as trade and other payables	15	358,335	290,115

# Collateral pledged

No collateral has been pledged for any of the accounts payable and other payable balances.

# Note 12. Employee Provisions

		2015 \$	2014 \$
<b>Analysis of I</b> Current Non-current	Employee Provisions	132,152	126,347 2,456
		132,152	128,803
Note 13.	Other Liabilities		

CURRENT		
Income in advance	291,286	320,617

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

#### Note 14. Reserves

### Asset revaluation reserve

The asset revaluation reserve records changes in fair value of land and buildings

### **Proposed residential care centre reserve**

The proposed residential care centre reserve records funds set aside for the future expansion of the proposed residential care centre.

### Hartley Foundation reserve

The Hartley Foundation reserve records funds set aside for future expansion of the association.

### Note 15. Financial Risk Management

The association's financial instruments consist mainly of deposits with banks, short-term investments, accounts receivable and payable.

The totals for each category of financial instruments, measured in accordance with AASB 139 as detailed in the accounting policies to these financial statements, are as follows:

	Note	2015 \$	2014 \$
<b>Financial Assets</b> Cash and cash equivalents Loans and receivables Financial assets at fair value through profit or loss	6 7 8	1,242,435 287,016 2,185,611 3,715,062	647,014 285,621 2,170,779 3,103,414
Financial Liabilities Trade and other payables	11a	358,335	290,115

#### **Net Fair Values**

Net fair values of financial assets and financial liabilities are materially in line with carrying values.

## Note 16. Related Party Transactions

No related party transactions were entered into during the period ended 30 June 2015.

## Note 17. Association Details

The registered office and principal place of business of the association is:

Hartley Lifecare Incorporated 6 Hodgson Place Pearce, ACT, 2607



Integrating the National Brain Injury Foundation