



## CLIENT FORM - General

Please take a few moments to complete this form.

It provides us with some basic background information on your circumstances and needs.

This information remains CONFIDENTIAL and will help us prepare properly for your assessment.

### **CLIENT DETAILS**

Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Current Address \_\_\_\_\_

Home address (if different) \_\_\_\_\_

Phone \_\_\_\_\_ Mobile \_\_\_\_\_

Email \_\_\_\_\_ Work \_\_\_\_\_

Condition \_\_\_\_\_ Date of Onset \_\_\_\_\_

Name of Support Person e.g. family member \_\_\_\_\_

Phone number: Home \_\_\_\_\_ Work \_\_\_\_\_

Mobile \_\_\_\_\_ Email \_\_\_\_\_

### **REFERER DETAILS**

Name \_\_\_\_\_ Position \_\_\_\_\_

Organisation \_\_\_\_\_

Phone \_\_\_\_\_ Mobile \_\_\_\_\_

Address \_\_\_\_\_

Email \_\_\_\_\_

Date of referral \_\_\_\_\_

### **FUNDING BODY (e.g. Insurance, health fund, LTCSA, other)**

Contact Person \_\_\_\_\_ Position \_\_\_\_\_

Insurer/Funding Body \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_

**Claim OR ID Number** \_\_\_\_\_

Medicare/Health Fund \_\_\_\_\_

**PURPOSE OF REFERRAL**

What are the specific areas of need that you would like us to address?

**FURTHER DETAILS**

Do you have problems in any of the following areas?

Physical abilities? If so, give details

Including upper limb function:

Mobility? If so, give details

Vision? If so, give details

Speech? If so, give details

Cognition? If so, give details

Literacy? If so, give details

**EMPLOYMENT STATUS (if relevant)**

Position \_\_\_\_\_ Hours / Days of work \_\_\_\_\_

Name of Employer \_\_\_\_\_

Contact Person \_\_\_\_\_ Tel: \_\_\_\_\_ Email \_\_\_\_\_

Work Address \_\_\_\_\_

Any difficulties experienced at work?

**EDUCATION STATUS (if relevant)**

Current Year \_\_\_\_\_ Time at institution \_\_\_\_\_ years

Main subjects \_\_\_\_\_

Is special support provided? YES NO. If YES, give details:

Name of School/College/University \_\_\_\_\_

School/College/University Address \_\_\_\_\_

Contact Person \_\_\_\_\_ Tel: \_\_\_\_\_ Email: \_\_\_\_\_

**COMPUTER BACKGROUND**

What type of computer have you been using (if any)? What operating system do you use ? (e.g., Windows XP, Vista, Windows 7 or Apple Mac)

What do you mainly use your computer for?  
(If you don't have a computer, please indicate which of these activities may interest you.)

- |  |   |
|--|---|
| <input type="checkbox"/> Work          | <input type="checkbox"/> Writing              |
| <input type="checkbox"/> Playing games | <input type="checkbox"/> Email                |
| <input type="checkbox"/> The Internet  | <input type="checkbox"/> Study                |
| <input type="checkbox"/> Home banking  | <input type="checkbox"/> Photography/graphics |
| <input type="checkbox"/> Music         | <input type="checkbox"/> Television, DVDs     |

Other \_\_\_\_\_

**COMPUTER ACCESS**

Describe the current difficulties you face in using a computer:

Can you type on a normal keyboard with:

- |                                     |  |   |
|-------------------------------------|--|---|
| <input type="checkbox"/> both hands | <input type="checkbox"/> a headstick or mouthstick | <input type="checkbox"/> finger/hand splint |
| <input type="checkbox"/> one hand   | <input type="checkbox"/> one finger                | <input type="checkbox"/> not at all         |

Can you use a mouse device? YES NO. If Yes, which type? \_\_\_\_\_

Do you use any specialist access software e.g. speech recognition. If yes, please provide details

Have you ever had an assessment by anyone for computer access, or used any special access equipment? If so, please give details (attach report, if possible);

Any other comments

**ENVIRONMENTAL CONTROL REQUIREMENTS**

*What devices/facilities at home are you are unable to control but would like to be able to control?*

- |   |  |
|---|--|
| <input type="checkbox"/> Front door           | <input type="checkbox"/> Air conditioner |
| <input type="checkbox"/> Telephone (landline) | <input type="checkbox"/> Heater          |
| <input type="checkbox"/> Telephone (mobile)   | <input type="checkbox"/> TV              |
| <input type="checkbox"/> Lights               | <input type="checkbox"/> DVD/video       |
| <input type="checkbox"/> Fan                  | <input type="checkbox"/> Music system    |
| <input type="checkbox"/> Bed                  | <input type="checkbox"/> Security system |

*Other* \_\_\_\_\_

***Do you wish to control these items from:***

- From bed only       From Living Room only       From anywhere in the dwelling

**PLEASE RETURN COMPLETED FORM TO:**

**Hartley Lifecare**

Fax: 62825444

or email: [leoniemayberry@hartley.org.au](mailto:leoniemayberry@hartley.org.au)

or mail: PO BOX 5607, Hughes. ACT 2605