

A SUSTAINABLE FUTURE – Hartley Lifecare’s Strategic Plan 2020 to 2023



Our Purpose

People with disability have opportunities to live their best lives

Contact Us

- 02 6282 4411
- www.hartley.org.au
- www.facebook.com/HartleyLifecare
- @hartleylifecare

Our Values

- Person centred** - The people we support are at the centre of decisions made which relate to their life
- Leadership** - Our People encompass leadership qualities to drive Hartley to be a sector leader

- Integrity** - Trust, honesty and reliability are the foundations of our organisation
- Respect** - We are inclusive, kind & responsive
- Quality** - We continually strive for excellence

OUR STRATEGIC GOALS



EXEMPLARY SERVICES

Our Clients receive high quality support

We are prepared for the next generation of clients

Our facilities are continuously improved and maintained

We advocate for proper and well-maintained housing for our clients where we do not own the facilities



GREAT PEOPLE

We invest in our people and implement strategies to attract & retain a high-quality workforce

Our people demonstrate Hartley’s Values

Our workforce is skilled and innovative

We successfully manage workloads



COMMUNITY LEADERSHIP

We are recognised as a sector leader

We have growing reach and standing in the community

Our brand continues to be known for person-centred services

We respond to community need



ORGANISATIONAL EXCELLENCE

We maintain exemplary governance

We manage risks and opportunities effectively

We are financially sustainable

We meet the requirements of the NDIS Quality and Safeguards Commission